

2018

Carol's Pub

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[SAFETY PLAN 2018]



Carol's Pub has been a mainstay in the Chicago community since 1973. We want to continue this tradition while at the same time providing the Uptown community with a neighborhood bar that can provide live music, fundraising and entertainment to the community while being a safe and enjoyable establishment. We want all patrons and surrounding neighbors to feel that we are a part of the community and the safety of the patrons and surrounding neighbors is of the utmost importance. We will strive to provide a safe and clean establishment that abides by all Chicago bylaws and in accordance will all liquor regulations. Below we will outline some of the steps we will take to provide this to the community and continuing the long standing tradition and culture that is Carol's Pub.

Patron Identification and Exiting/Entering the Facility

All individuals entering the establishment will need to show a state issued ID card or passport that will be viewed by a qualified security team member. The individual must be dressed in proper attire and not show any signs of prior intoxication or drug use. Any altered or false identification will be confiscated and sent to the secretary of the state or destroyed. We will also have an ID checking guide on hand to help further identify false identification. In addition, we will augment the hours of Carol's Pub and not open until 4PM Monday thru Friday unless there is a special event or private function. On the weekends will also hire outside security personnel to help patrol inside and outside of the establishment. Our goal is to provide a safe enjoyable establishment for all of our patrons. Once last call is made we will make every effort to have patrons leave in a quiet and friendly manner to not disturb our neighbors in the community. We will utilize our staff to limit loitering and to clean any debris left by leaving patrons. We will

make a concerted effort to only keep the area around Carol's clean but also any adjacent sidewalks and alleys as well.

We will expose and not allow individuals who try to use fake ID's as listed. Fake IDs are usually one of two types: driver's licenses or identification cards. Identification cards, often manufactured by mail order firms, may have no legal counterpart, making illegal ones harder to detect. However, they may still contain anomalies which can alert officials to their lack of authenticity. For example, a fake driver's license may be of a different thickness, size, or color. Letter and numbers may be a different typeface. Often counterfeiters spend a lot of time reproducing the front of the card and just photocopy the back, leaving it blurry or dark.

Altered IDs may show signs of tampering in several places, such as numbers, photograph, and laminate. The birth date, driver's license number, height, and weight may be scratched out, blurred or inked over. A photograph may have been inserted over the original, which may partially cover the state seal. Changes in the laminate may indicate tampering. If the glue lines or edges appear rough, especially near the photograph, it may indicate it was pried apart and then resealed.

Persons under 21 will often borrow identification from those who can drink legally. Although appearances may change, even subtle differences between the individual presenting the ID and the photograph or physical description on the card should be questioned. Also included in this category are duplicate or expired cards. An expired driver's license or one marked 'DUPL' may not belong to the person presenting it.

Security and Staff Training

Security and staff training is of vital importance to the safety and general operation of Carol's Pub. All security staffed will be required to take Basset and serve safe training. In addition, all employees will be instructed in proper fire evacuation and emergency exit procedures. Carol's security personnel will be instructed to carry a small LED flashlight in order to check ID's and flash individuals who are possibly engaging in dangerous or inappropriate activities. We will also be employing Investigative Services Agency (ISA) on the weekend that will augment our in house security. These agents are often former police and trained security individuals. All security agents are never instructed to use any of the following items and will be strictly prohibited. Pepper Spray, mace, OC spray, or any other propelled gas. In addition, any form of a black jack or billy club will be strictly prohibited for any and all security (staff and contracted) at Carol's Pub. Carol's will also employ the use of an online time stamped security log through the website www.hotschedules.com. It is a login based restaurant scheduling and operational website that allows you to provide a description of incidents, time and location. We will also keep a 911 & 311 log of any and all calls made to municipal services. Any incidents will be called into 911 or 311 from a "house phone" or landline, as per the city of Chicago.

Security Cameras

Carol's Pub will install a closed circuit security system to be monitored by Carol's management, security staff and ownership. ABT electronics will be installing a system not to not only monitor the inside of the establishment but the outside as well. Including cameras that will face North and South on Clark Street and East and West down Leland Avenue. We will also monitor the back alley as well. We will provide this footage to Chicago PD for any incident outside of Carol's whether it involved the establishment our not. Our goal is to help insure the safety of all patrons entering Carol's and in the surrounding area.

Capacity

Carol's Pub will adhere at all city mandated capacity numbers and will provide patrons with specific and visible fire and emergency exits. Security personnel will employ the use of pitch count tracker to count and monitor patrons exiting and entering the facility. In case of a line it will stretch east down Lealand Avenue and be monitored by Carol's security personnel. If the capacity number is reached, door personnel are instructed to go to a "one in one out" policy which simply means when one person leaves another is allowed to enter.

Emergency Procedures

Joe's conducts staff meeting where all staff is trained in emergency procedures. Most important in an emergency—cease all activity, stop serving food and drinks, turn the music off and the lights up. Doormen and security are to get to the exit they are nearest and keep the doors open and get everyone out in an orderly manner. All staff are trained to know where all the exits are and to show the customers where to exit in the event of an emergency. All exits will be clearly labeled and illuminated. All proper emergency exit plans will be framed and clearly visible on the premises.

Sanitation Service

Waste Management or a similar company will be employed to provide dumpster and cardboard recycling containers to keep debris and trash contained and as cleanly as possible. The door staff will sweep the entire surrounding area including along Clark and Leland Avenue. The alley and surrounding area will be kept clean and free of debris.