



LAKEVIEW PANTRY

Food for Today, Hope for Tomorrow

3945 N. Sheridan Rd.

Chicago, IL 60613

773-525-1777

www.lakeviewpantry.org

Dear Clients,

In response to the COVID-19 (coronavirus) outbreak, Lakeview Pantry is modifying its food distribution model immediately in order to limit the possible transmission of the virus and keep you safe, while at the same time ensuring you get the food you need to feed yourself and your family.

There are no known cases at Lakeview Pantry. We are just taking extra precautions to prevent any potential spread. Here's what you need to know:

- **Distribution hours will be extended at our Sheridan site (3945 N. Sheridan). New expanded hours are as follows:**
 - **11am - 4pm on Monday/Wednesday/Friday.**
 - **4pm - 7:30pm on Tuesday/Thursday.**
 - **10:30am - 3pm on Saturday.**
- **We are limiting the number of people who enter the building which means you will be greeted by a Staff person outside the front door and you will be handed a notecard. You will write down your name, address, date of birth, and monthly/weekly pickup preference on the notecard. Any new clients should check the box marked "New Client" as well.**
- **Please wait in line, when it's your turn to come inside you will hand the notecard to the receptionist and be given a standard supply of nutritious groceries. There will be no personal shopping during the coronavirus outbreak.**
- **We understand you may receive some food items you're not fond of. You may give your unwanted items to a neighbor in need, or let the receptionist know you don't want something and place it in the box stationed near the front door. PLEASE DO NOT discard these items outside the building or in the Walgreens parking lot.**

We understand that this model does not allow for choice of products, but to reduce the chances of virus transmission, we need to get folks in and out of the building as quickly as possible. We will resume normal operations as soon as it is safe to do so. Please know that you will receive a variety of healthy foods from each of the main categories including: dairy, meats, dry goods, and produce.

If choice of food product is still very important to you, we urge you to sign up for our Online Market which allows you to select and order your groceries from a mobile device or computer. We have recently added an additional pick-up site for our Online Market (our Sheridan Site!). Orders are placed any time on Tuesday for pick up on Thursday at our Ravenswood location from 2pm-7pm or at our Sheridan location on from 12pm-2m. **If you have any questions, please email onlinemarket@lakeviewpantry.org or call (773) 302-0125.**

Please expect a similar update email regarding our La Casa Norte site within the next day.

Thank you for your patience and understanding as we monitor this situation. We will adjust strategies as needed, with the goal of keeping us all safe and healthy moving forward.

- The Lakeview Pantry Team