

KNOW YOUR RIGHTS



Evictions and Lockouts

chicago.gov/eviction

► Rentervention

(<https://rentervention.com/>)

If you're a Chicago Tenant that needs help with a housing issue like lockouts or evictions, please contact *Rentervention*, a program of Lawyers' Committee for Better Housing. Rentervention is free and confidential. To get started, tenants can call 312-347-7600, visit www.rentervention.com or text "hi" to 866-7RENT (866-773-6837) to start a conversation with Renny, Rentervention's bot.

► Center for Conflict Resolution

(<https://www.ccrchicago.org/>)

Court-based mediation takes place in virtual eviction courtrooms in the following locations: *Daley Center, Skokie, Rolling Meadows, Maywood, Bridgeview, Markham*. A court case is not required to access mediation. Clients can also self-refer outside of the court process. Contact CCR's case management team at 312-922-6464 x22 or newcase@ccrchicago.org if you'd like to open a mediation case.

► Renters' Rights

(<https://www.chicago.gov/city/en/depts/doh.html>)

To learn more about your rights, you can call the Chicago's Department of Housing - Rents Right Information Line at 312-742-RENT (312-742-7368).

Visit this QR code for more information.

